



QUALITY POLICY STATEMENT

Swiftline Engineering Limited aims to provide defect free products to its clients on time and within budget.

Swiftline Engineering Limited operates a Quality Control System that has gained BS EN ISO 9001:2015 certification, including aspects of design, installation, refurbishment and maintenance of building services.

The management is committed to:-

1. Develop and improve the Quality Management System
2. Continually Improve the effectiveness of the Quality Management System
3. The enhancement of client satisfaction

The management has a continuing commitment to:

1. Ensure the client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction
2. Communicate throughout the organization the importance of meeting client needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and objectives.
4. Ensure that the Management Reviews set and review the quality objectives and reports on the internal audit results as a mean of monitoring and measuring the processes and effectiveness of the quality management system
5. Ensure the availability of resources.

The structure of the Quality Management System is defined in the Quality Policy.

All Personnel understand the requirements of this quality policy and abide with the contents of the Quality Manual

Swiftline Engineering complies with all relevant statutory and regulatory requirements.

Swiftline Engineering constantly monitors its quality performance and implements improvements when appropriate

The Quality Policy is regularly reviewed in order to ensure its continuing suitability

Copies of the Quality Policy are available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

K McLoughlin

Kevin McLoughlin

Director

January 2020